

Regulation and Legal SIG Programme

Morning Session

- 11:00 – 11:30** **Registration**
- 11:30 – 11:35** **Chairs Introduction**
Tina Russell, Professional Conduct Manager and Ethics Lead at the Chartered Institute of Personnel Development
- 11:35 – 12:10** **Certificates of Good Standing: Potential Issues and Approaches**
Discussion Panel:
Tina Russell, Professional Conduct Manager at the Chartered Institute of Personnel and Development
Chris Senior, Manager, CPD Forum
Sarah Manuel, Professional Standards Manager at Society of Trust and Estate Planners
Liam Russell, General Counsel at the Chartered Insurance Institute
- 12:10 – 12:30** **Data Subject Access Requests: The Employment Law Perspective**
Paul Seath, Partner at BWB
- 12:30 – 12:35** **Q&A**
- 12:35 – 13:15** **Lunch**

Afternoon Session

- 13:15 – 13:45** **The Effect of Complaints on Staff: Why Should We Care?**
Carolyn Hirst, Independent Consultant, Researcher and Mediator at Hirstworks
- 13:45 – 13:55** **Q&A**
- 13:55 – 14:20** **Breakouts**
- 14:20 – 14:35** **Feedback to Group**
- 14:35 – 14:55** **Evidential Issues in Professional Regulation**
Nicole Curtis, Partner at BWB
- 14:55 – 15:10** **Professional Regulation News Round-Up**
Geoffrey Hudson, Consultant at BWB
- 15:10 – 15:20** **Q&A**
- 15:20 – 15:30** **Closing Remarks and SIG Business – Planning the Next SIG Meeting**